~ Highland Lake Resort Essentials ~

**GUEST INFORMATION BOOKLET ONLINE**

Please visit our website: www.highlandlakeresort.com and select:

“Plan Your Visit” then “Guest Information Booklet” for more detailed information.

****

***If anything is unsatisfactory or you need anything, please let us know immediately.***

**Office Hours:** OPEN 9am-8pm (CLOSED from 1pm - 2pm for lunch)

**Front Desk Office**: 1 (207) 647-5301 **After hours (8pm-9am)**: 1 (207) 800-5906

**Check Out**: is 10am **Please leave keys in your room & hang sign on lakeside door.**

**Quiet Time is 9pm**: We ask all guests to respect this and avoid loud activities after 9 pm.

**WiFi:** Network: Highland Password: grateful2

**USB Charging Stations**: USB charging stations are in all alarm clocks

**Daily housekeeping**: Please write what you need with dry erase marker & hang outside your door. If you need your room serviced, please write it on the tag. **Towels, sheets & trash:** Please put your dirty linens & trash in plastic bags outside your door. Our housekeepers will remove and leave what supplies you request in bags outside your door.

**Sanitizing:** Hand sanitizer dispensers are all around the property as well as buckets with disinfectant spray

**Cable TV**: We have cable and hundreds of **FREE** on demand movies

**Air conditioning/heat**: Please keep windows and doors closed if you are using the heat or A/C

**Towels**: Please do not use bath towels on the beach or for cleaning. We have beach towels available at the main office and can provide you with cleaning towels

**Laundry**: Located in the Game Room (see Property Map on the wall by door to porch)

**Firewood**: Visit office to buy firewood $5 a bundle (please if you bring wood: only from Maine)

**Onsite Amenities:** We offer our guests **FREE** use of canoes, kayaks, paddle boards, pedal boat, bicycles, lawn games, obstacle course (use at your own risk), a labyrinth, two saunas (steam & infrared), a gym, a game room. Visit our website: “Plan Your Visit” & select: “Guest Information Booklet” or “Café: Nectar” for onsite eats.

**Area Resources**: Want to golf, play tennis, see a concert or play, watch a movie at a drive in theatre, visit antique stores or learn about other cool treasures just minutes away. Visit our website: “Plan Your Visit”: “Bridgton Area” or select “Local Restaurants” for dining options.

**Ice/Soda machines**: We offer ice this year but only for keeping food cool, not for consumption.

**Supervise Children:** Children 12 and under must have adult supervision on the property at all times

**Smoking**: Smoking or vaping is permitted only in our designated area at the top of the driveway toward the lake: see property map. Please be respectful of all our guests especially those with respiratory illness and/or weakened immune systems by not smoking elsewhere on the property.

***♥ THANK YOU FOR STAYING WITH US ♥***