

Highland Lake Resort Essentials

♥ THANK YOU FOR STAYING WITH US ♥

GUEST INFORMATION BOOKLET ONLINE

Please visit our website: www.highlandlakeresort.com or call if you want a folder in your room
Online information includes Keurig instructions, labyrinth information, area restaurants and more.

WiFi: Network: Highland Password: grateful2

USB Charging Stations: USB charging stations are in all alarm clocks

Front Desk Office: 1 (207) 647-5301 **After hours (8pm-9am):** 1 (207) 595-6137

Check Out: is 10am **Please leave keys in your room & hang sign on lakeside door.**

Quiet Time is 9pm: We ask all guests to respect this and avoid loud activities after 9 pm.

Daily Housekeeping: Please write what you need with dry erase marker & hang outside your door. We are advised NOT to allow daily housekeeping services for your safety and the safety of our housekeepers. If you need your room serviced, you must vacate the room during cleaning.

Towels and sheets: Please put your dirty linens in plastic bags outside your door when you want fresh supplies. Our housekeepers will leave clean sheets or towels bagged outside your door to replace them.

Smoking: Smoking or vaping is permitted only in our designated area at the top of the driveway toward the lake: see property map. Please be respectful of all our guests especially those with respiratory illness and/or weakened immune systems by not smoking elsewhere on the property.

Ice/Soda machines: Due to high risk of disease transmission we are unable to offer ice and use of the soda machine. Shell gas station, Hannaford & Food City are less than a mile away and sell bagged ice

Towels: Please do not use bath towels on the beach or for cleaning. We have beach towels available at the main office and can provide you with cleaning towels

Cable TV: We have cable and free on demand movies you can pause, rewind and fast forward movies.

Air conditioning/heat: Please keep windows and doors closed if you are using the heat or A/C

Laundry: We are unable to allow use of the laundry room however a laundry mat is a mile away: Squeaky Clean Laundry.

Gym, Meditation Room, Sauna & Game Room: Are available for free, please call front desk to sign up for time between 9am-8pm. Only one guest group is allowed in each room at a time. And a one hour limit so everyone can have a turn (you can have more than an hour if available).

Peddle bikes: Are available for free, please call the front desk to sign up. We have helmets and bike locks if you want to bike to town and walk around.

Boats: Are available for free, please call the front desk to sign up. In consideration of other guests, we ask that the boats be returned after two hours. Paddles and life jackets are available at the front desk. Life jackets must be worn by children 10 and under and adults must have one in the boat.

Firewood: Call front desk to buy firewood \$5 a bundle (please if you bring wood: only from Maine)

Lost & found: Please check your room thoroughly before departure. If you lose any items, please report them missing at the main office.

Emergencies: For police, fire or rescue, dial 911. Our address is 115 N. High Street, Bridgton, ME 04009. The Bridgton Hospital is about a mile away located at 10 Hospital Drive

Fire Extinguishers: All kitchenettes & the suite are equipped with fire extinguishers.

Cafe: So sorry its closed... We tried but just couldn't make it happen. It's still up for lease – if anyone wants too view it please call the front desk.